



## Volunteer Satisfaction Survey 2017

Le Chéile's annual Volunteer Satisfaction Survey forms part of our commitment to ensuring volunteers feel heard and supported by us in the work that they do with young people and parents.

The results are overwhelmingly positive, and we're delighted have maintained this standard from previous years. 90% of respondents rated their overall experience of volunteering with Le Chéile as 'very good' or 'excellent'.

2017 say an increase in volunteer retention, with 79% of our volunteers having been with us for over 1 year, and 52% of volunteers have been with us longer than 2 years.

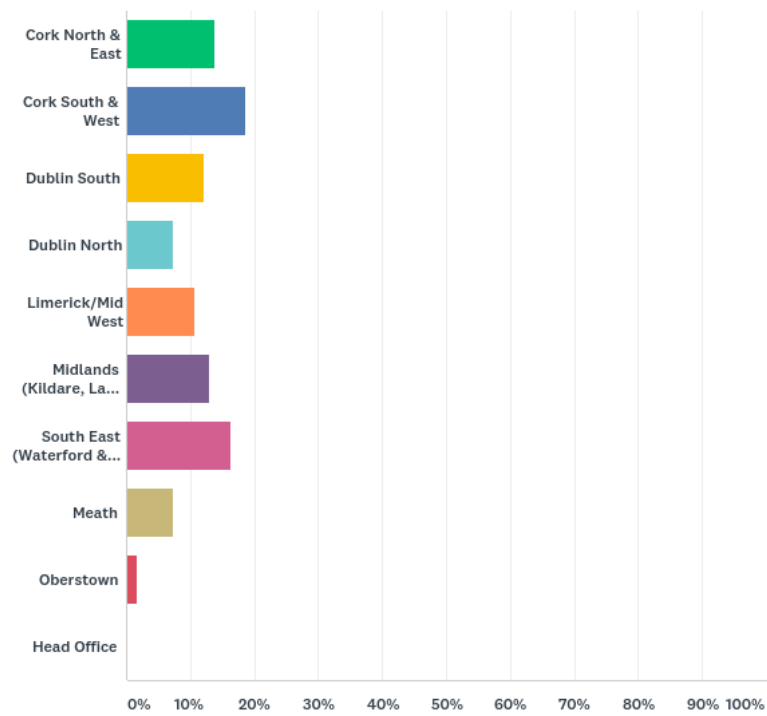
Volunteers were very positive about the overall support they receive from their co-ordinators, with an impressive 97% of respondents rating it 'very good' or 'excellent.'

We were delighted to find that 98% of respondents rated induction training as 'very good' or 'excellent' and 97% of respondents rated ongoing training as 'very good' or 'excellent'.

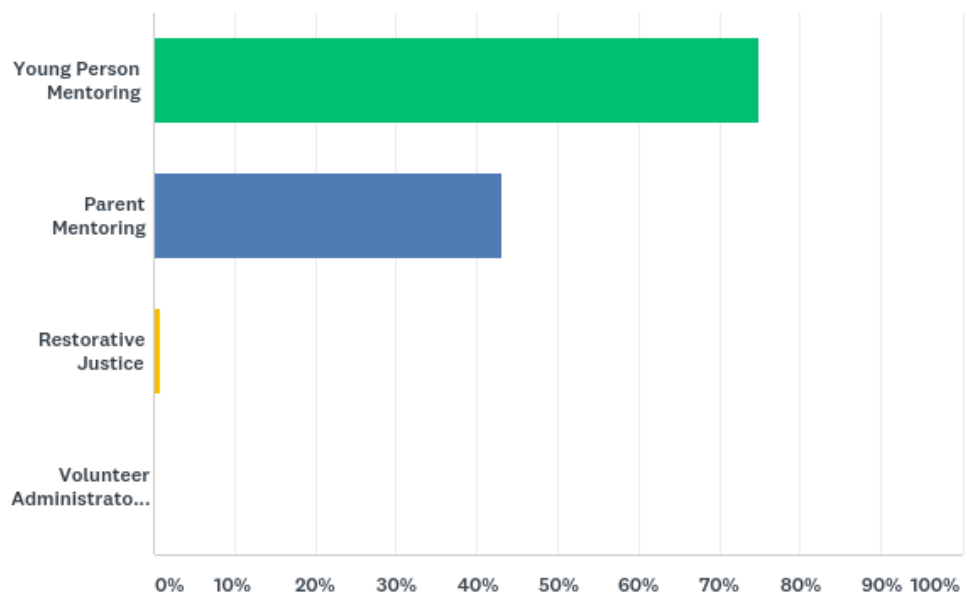
We hope we can continue this high level of satisfaction from all our volunteers and will be working hard to ensure all our volunteers feel happy and satisfied in their volunteering work. We'll continue to ensure that induction training, ongoing training, and supervision meet all our volunteers' needs.

Thanks to all 123 volunteers who completed the survey – we really appreciate your feedback.

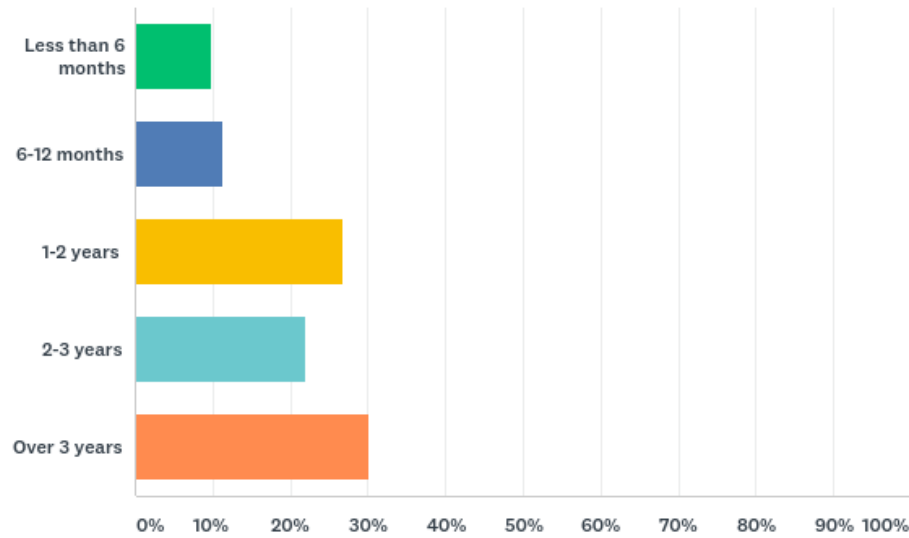
Q1 Which region did you volunteer with in 2016/2017?(If you moved from one region to another during the year, please tick both regions)



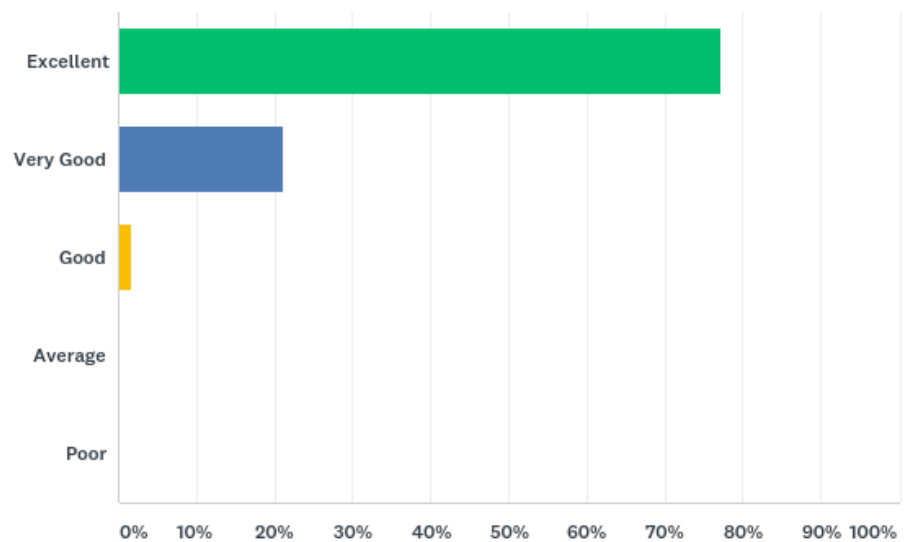
Q2 In which service do you volunteer?



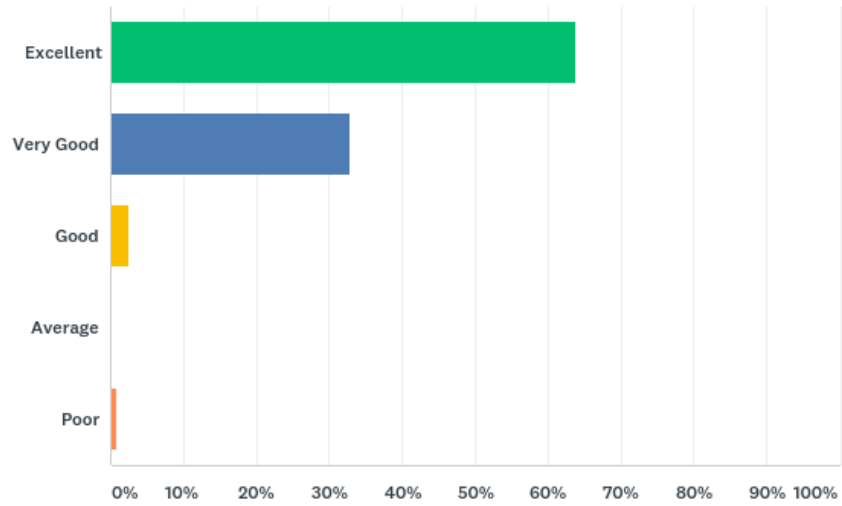
### Q3 How long have you been a volunteer with Le Chéile?



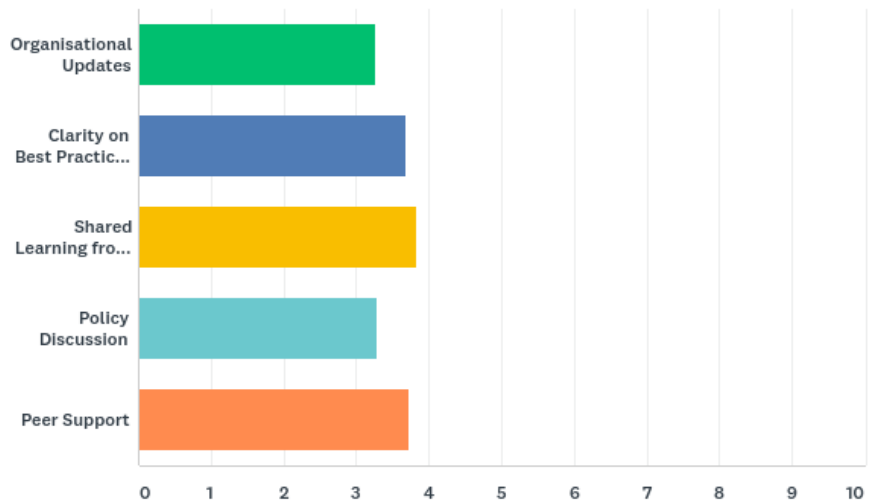
### Q4 Please rate your overall experience of your induction training



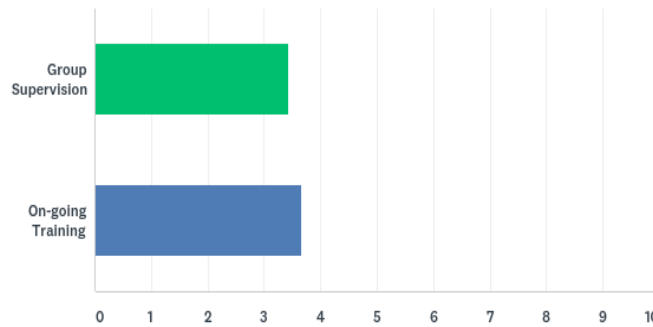
### Q5 Please rate your overall experience of ongoing training and talks



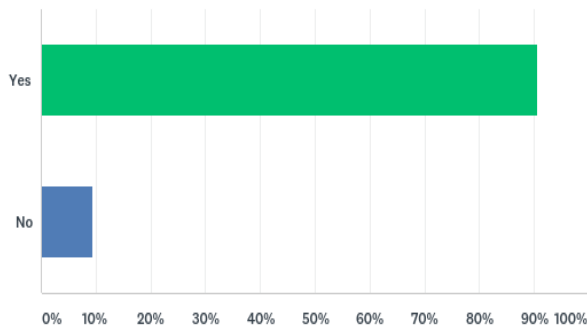
### Q6 What do you find useful about Group Supervision?



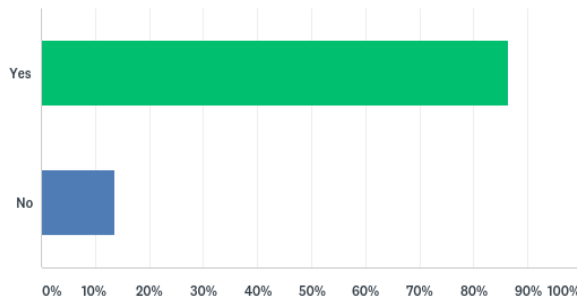
Q7 If you are unmatched, do you find the following useful for maintaining skills and motivation?



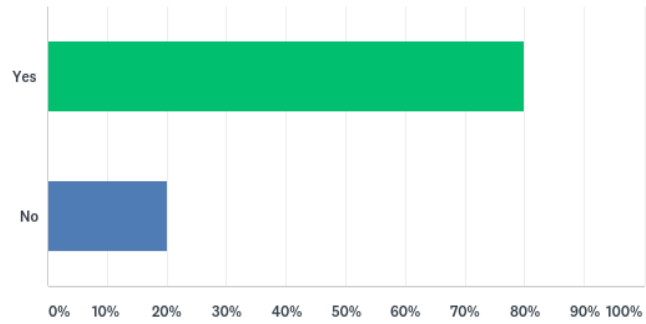
Q8 We launched the results of a major evaluation of our mentoring service this year. Were you informed about this (by co-ordinator, your volunteer representative, online)?



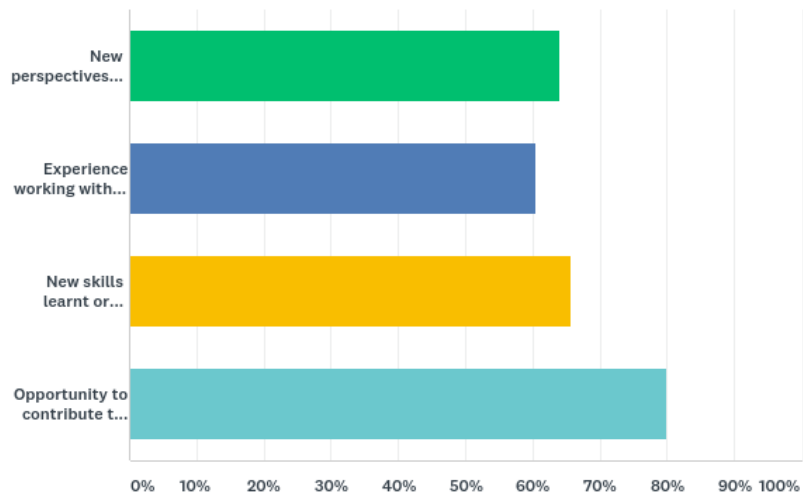
Q9 Do you know that there is a National Volunteer Committee, which is a forum for volunteers to give feedback and be involved in the decision-making process of Le Chéile?



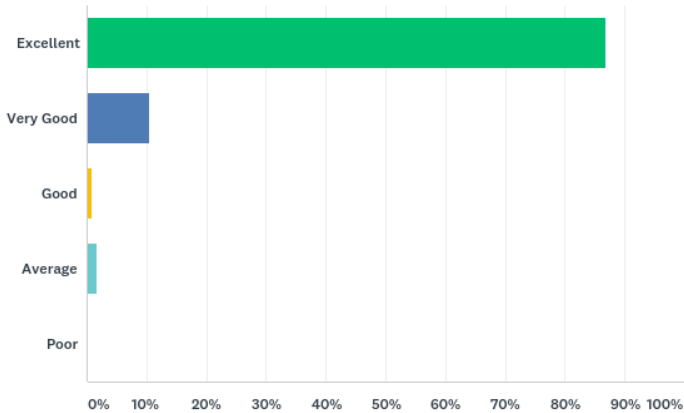
Q10 Do you know who the National Volunteer Committee representatives for your region?



Q11 How do you think you have benefited from volunteering with Le Chéile?



Q12 Please rate your overall experience of ongoing support from your Co-ordinator



Q13 Please rate your overall experience of volunteering with Le Chéile:

